

PRIYA NANNAPURAJU

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| Middletown , DE, 19702.

Visa Status: H4EAD

SUMMARY:

- Over 10 years of experience working as a Business Analyst.
- Maintained the group focus, lead meetings toward stated goals and manage the group dynamics in facilitating requirements gathering and review sessions, including writing Agile epics and user stories.
- Energetic presenter and confident communicator with the ability to circulate information clearly, efficient, and beneficial for end users.
- Creative in finding solutions to problems and determining modifications for optimal use of organizational data.
- Organized and timely in providing staff, departmental members, and executive management with reports on specific data findings and their impact on organizational growth and success.
- Worked on ETL Informatica for running batch workflows and Tableau tool for Reporting.
- Thorough understanding of the SDLC Testing phase like designing Test Strategies, Test Cases, and Test Scripts including experience in Black Box Testing, User Acceptance Testing (UAT), ATDD (Acceptance Test Driven Development) and identifying various test scenarios and training for end users.
- Expert in Agile software development and release management.
- Creating and maintaining the requirement definition documents that include business requirements and functional requirements.
- Developing use case diagrams, sequence diagrams, state chart diagrams, and class diagrams.

TECHNICAL SKILLS:

- Operating System: Microsoft Windows XP/7, LINUX
- Languages: SQL, PL/SQL, Java.
- ETL, Reporting Tools: Informatica, Tableau.
- Database: SQL Server 2005/2008, Oracle, MySQL, Teradata
- Project Tracking Tool: JIRA, Confluence.
- Project Management: Microsoft Project, Microsoft Office Suite, Excel, Access.
- UML Tools: MS Visio 2010, UML
- Analysis Methodologies: Agile methodology, Scrum, UML, Waterfall methodology, SWOT, Cost-Benefit Analysis, Gap Analysis.

EDUCATION:

Badruka Institute of Management Studies, India

PG Diploma in Management - June 2016

Jyothishmathi Institute of Technology and Science, India

Bachelor of Technology in Computer Science - May 2014

EXPERIENCE:

Samsung, Remote
Business Analyst

September 2022 – Present

Responsibilities:

- Performed source data identification and analysis to get a clean master data to report to customer.
- Data analysis and reporting using Tableau, MY SQL, MS Power Point, MS Access, and SQL assistant.
- Performed data cleansing, data validation and mapping as described in the business requirements.
- Created interactive reports and dashboards using tool tips and customized features such as subtotal, alerts, color coding and drill maps to better understand business trends.
- Tested dashboards and reviewed the data for various KPI.
- Extensive use of EXCEL PIVOT tables to run and analyze the result data set and perform UNIX scripting.
- Analyzed, build, and documented the different Metadata and Data dictionaries that will be required.

Delta Dental, Remote
Business Analyst

June 2020 – August 2022

Responsibilities:

- Execution of database queries and business processes against sensitive data to support customer needs using SQL/MySQL.
- Active role in programming methodology, computer software, report generation methods, data communication and transaction-based processing.
- Develop and evaluate alternative system solutions to meet client requirements.
- Analyzes the client environment and new business requirements to define solutions that meet client needs and have the flexibility to accommodate future changes.

- Design prototypes (Lucid Charts), defect tracking in JIRA and conduct review meetings with the team, to clearly define requirements and Plan Sprints.
- Participate in Daily Stand-ups, product grooming and sprint retrospectives and assign the tickets to developers for tech spec.
- Review User Stories and daily plan/task list with Team
- Conduct design meetings to outline the structure of components like Database design, application design, using flowcharts, ER-diagrams etc., with fellow developers in the team.

BlackRock, Wilmington
Business Analyst

September 2018 – May 2020

Responsibilities:

- Interviewed SMEs and Stakeholders to get a better understanding of client business process and authored Data Dictionaries, BRD's and identified interface and business process specifications.
- Created interface Analysis Documents to provide high level overview of the processes.
- Developed data mapping documents for integration into central model and depicting data flow across systems.
- Designed and implemented complex SQL queries for QA testing and report/ data validation.
- Used ETL Informatica tool for running workflows, creating, and testing the target data.
- Implemented business modeling, data modeling, and object modeling using MS Visio to develop the business architecture for the application.

Evoke Technologies, Wilmington
Business Analyst

June 2014 – August 2018

Responsibilities:

- Finalized the system requirements and documented them in high level Business Requirement Document (BRD) and furthermore created low level technical document Systems Requirement Specification (SRS).
- Used MS Visio for Process modeling, Process mapping and creating UML diagrams like Business Process flow diagrams, Use Case diagrams, Sequence and Class Diagrams as well as Entity Relationship Diagrams.
- Created Change Management Plan in case of any changes request in requirement during development phase and coordinate with Change Control Board for approval or disapproval of the change request.
- Developed Conceptual and Logical ER diagrams for database and created Data Dictionary for data models.

- Assisted in performing ETL process using Informatica and Tableau as a reporting tool for Ad hoc reporting by using various parameters to make the report more dynamic and user friendly.