**Quadeer Mohammed**

**(551) 261-3895**

[**quadeerm019@gmail.com**](mailto:quadeerm019@gmail.com)

[**http://www.linkedin.com/in/qullah-m-7774944**](http://www.linkedin.com/in/qullah-m-7774944)

**SUMMARY OF QUALIFICATIONS:**

* Over 15 years of experience in database administration and architect for very large and complex databases in SQL Server 2022/2019/2017/2016/2014/2012/2008R2
* Strong T-SQL programming skills.
* Performance Tuning SQL Server environment and Query Tuning expert.
* Dynatrace and Solar wind monitoring experience.
* Worked with PostgreSQL, Redis, and MongoDB databases, ensuring that storage, query performance, and scalability are maximized
* Administered DB2 environments on Linux, Unix, and Windows operating systems with the aim of optimizing performance and stabilit
* Migrating on prem to AWS and Azure
* Support and Administer AWS/Azure
* Created business-critical custom reports and templates with BC Generator.
* Migrated complex on-premises PostgreSQL databases to AWS RDS, reducing operational overhead and enhancing scalability
* Designed and optimized complex T-SQL queries, stored procedures, and user-defined functions (UDFs) to support high-volume OLTP transactions with minimal latency.
* Strong Experience with Performance Tuning and Optimization (PTO), using native monitoring and troubleshooting tools. Performing Database Health Checks.
* Migrated SSRS reports to Power BI for better data visualization.
* Configured, maintained, and monitored Tidal Enterprise Scheduler to automate and streamline batch processes.
* Developed reusable SSIS components with parameterized packages for scalable solutions.
* Designed CTU-based alerts to proactively detect and solve anomalies.
* Optimized DB2 workload management to distribute resources effectively across applications.
* Experience with backups, restores and recovery models

Thorough understanding of best practices in SQL security

* Knowledge of High Availability (HA) and Disaster Recovery (DR) options for SQL Server
* Experience working with Windows Server, including Active Directory.
* Architected a hybrid database solution combining on-premises PostgreSQL and AWS RDS for seamless data access
* Implemented advanced indexing strategies, including covering indexes and partitioning, to enhance query performance in large-scale OLTP environments.
* Designed and implemented PL/SQL triggers to automate audit logging for critical database tables
* Implemented DB2 pureScale clusters to achieve horizontal scale for transactional workloads.
* Well‐versed in HADR strategies including database replication, failover clustering, database mirroring and Log Shipping.
* Designed efficient data archiving strategies to maintain OLTP system performance while ensuring historical data availability.
* Created advanced SQL scripts for automated reporting and data extraction from RDS PostgreSQL databases.
* Tuned SQL queries and database structures for faster query execution and reduced response time
* Experience in implementing operational automation using scripts.
* Experience in SSIS and SSRS support
* Deployed IAM roles for seamless integration between RDS and other AWS services such as Lambda, S3, and EC2.
* Set up version control for Tidal configurations, thus establishing traceability and compliance.
* Used Cluster Manager for the maintenance of health in DB2 pureScale environment. It monitored and maintained it
* Designed PL/SQL pipelines to integrate data from multiple sources into a centralized data warehouse.
* Implemented BC Generator integration with enterprise applications to enable smooth exchange of data.
* Imported data from Oracle, Flat Files, XML, JSON, and APIs into SQL Server using SSIS.
* Developed dashboards in OTVM to deliver actionable insights for system performance.
* Monitor SAP Hana databases
* Coordinated with cross-functional teams to deliver PEGA projects on time and within scope.
* Coordinated with developers overseas and provided recommendations.
* Involved in various phases of product design, development, analysis and administration.
* Dev ops and Python knowledge.
* Integrated SSRS with SharePoint for centralized report access.
* Streamlined database management operations by leveraging AWS RDS for PostgreSQL, ensuring optimal performance and reliability.
* Optimized batch processing workflows for handling large transaction volumes efficiently without impacting OLTP system performance.
* Enforced sophisticated data validation rules in BC Generator to make reporting error-free.
* Optimized SSIS workflows with asynchronous transformations for faster data processing.
* Versatile Team player with proven Problem-solving skills. Possess excellent interpersonal communication skills & technical documentation skills. Works independently as well as in team.

**TECHNICAL SKILLS:**

### Operating Systems: MS Win2008/2012, Red Hat Linux, MS-DOS

Languages: TSQL, C, FORTRAN, Pascal, HTML &UNIX Shell Scripting, VB 6, Active X, Macros, MDX, PowerShell

Web Technologies: HTML, DHTML, JavaScript, Perl, ASP, XML, VBScript, Jscript, Apache

Web Server, IIS, and iplanet

# Databases: MS SQL Server 2022/2019/2017/2016/2014/2012/2008,SAP HANA, Oracle

Software: Service Now, Azure Storage Explorer, DB2, Azure Database Migration Service, SSMS,

ServiceNow, TRACKIT, JIRA, Sybase Power Designer, DB-Artisan

Networking: TCP/IP, Cisco Routers, JDBC, ODBC, HTTP, CGI, NIS, and DNS.

B.I tools Cognos Enterprise Business Suite, CognosPowerplay Reports/Impromtu/Web/ Reportnet, Cognos Transformer, Cognos Configuration manager/Access Manager, ProClarity 5.2, MS Analysis Services, MS Data Analyzer, OLAP, Informatica 6.1

**EDUCATION:**

* **Master of Science in Computer Science, City University of New York. U.S.A**
* **Bachelor of Science in Electronics & Communication Engineering Osmania University.**

**CERTIFICATIONS:**

* **Microsoft Certified Solution Engineer in Cloud (AZURE)**
* **Microsoft Certified Solution Engineer (MCSE) Data platform (SQL Server 2012)**
* **Microsoft Certified Solution Associate (MCSA)**
* **Microsoft Certified IT Professional (MCITP)**
* **Microsoft Certified Technology Specialist (MCTS)**
* **Certification as Microsoft Database Administrator (MCDBA)**

**PROFESSIONAL EXPERIENCE:**

**TUSC Chicago, IL October2008 –Present**

**Solution Architect/Senior Database Administrator**

* Administer/manage a Database environments in SQL Server 2022/2016/2014/2012/2008/2005/2000
* Architecting solutions.
* Develop/manage SQL Server Manage Service practice.
* Migrate to Azure SQL Database or provision a new SQL database.
* Backup and restore Azure SQL Databases.
* Manage and Migrate AWS and Azure
* Support AWS and Azure environments.
* Configured and managed the DB2 HADR (High Availability Disaster Recovery) environments. Ensured high availability and rapid recovery for disaster situations
* Designed and optimized ACID-compliant stored procedures to ensure transactional integrity, consistency, and high concurrency in OLTP environments.
* Identified business requirements and translated them into scalable PEGA solutions.
* . Visualized and debugged operational workflows across systems using OTVM.
* Monitor and administer Postgres environment.
* Devolved error-handling capabilities in SSIS to log and recover transformations that have failed in data transformation.
* Conducted performance tuning on PostgreSQL databases, optimizing query execution and indexing strategies.
* Created and tested Disaster Recovery Plans PostgreSQL and SQL Server databases in VMs
* Hands on Production Support DBA for mission critical 24/7 OLTP/OLAP databases.
* DB refresh of environments.
* Optimized configurations of DB2 instances for the performance of workloads and resource utilization
* Designed advanced calendars and exceptions in Tidal to accommodate complex business schedules.
* Monitor and administer SAP Hana databases
* Managed linked servers.
* Monitoring using Idera, Dynatrace and SolarWinds database tools.
* Supporting SSIS and SSRS environments. TFS file server support. SSDT tools support
* Working with Service Now and TRACKIT ticketing system and change control.
* Implemented DR and Backup/Recovery strategies.
* Connected SSRS reports to various data sources, including SQL Server, Oracle, and Azure SQL
* Designed database architectures for relational (PostgreSQL) and NoSQL (Redis, MongoDB) systems
* Extensive hands-on experience in Performance monitoring and Tuning long running queries and database performance issues.
* Leveraged in-memory OLTP tables and natively compiled stored procedures to boost transaction speeds and reduce I/O latency for high-volume data operations.
* Fixing complex queries performance.
* Deployed SSIS projects using the Project Deployment Model and configured environments.
* Implemented DR/HA and load balancing using replication, mirroring, log shipping, always on and clustering solutions.
* Plan, design, and coordinate projects which support 24X7 database services in alignment with global IT strategies.
* Migrated SSIS Packages.
* Manage outsourced operations ensuring outsourcer complies with all contractual obligations to provide services, meets all Service Level Agreements (SLA’s) and delivers excellent services and customer service.
* Configured Tidal alarms and alerts for proactive issue resolution and system health monitoring.
* Plan, design and coordinate projects which support 24X7 database services in alignment with global IT strategies.
* Configured SQL Server on VMs in cloud environments to optimize cost and performance for enterprise deployments.
* Configured real-time synchronization of data in BC Generator and external databases.
* Manage the full life cycle of technologies; ensure services delivered to support global applications are reliable, innovative and cost effective.
* Manage and approval of policies, procedures, standards and documentation relating to database technologies.
* Leveraged advanced analytics capabilities of DB2 BLU Acceleration for OLAP workloads.
* Establish and maintain data security and integrity controls; participate in quality control audits to ensure standards are maintained.
* Develop and document Data Architectural solutions and recommendations.
* Consolidate environment.
* Built ServiceNow dashboards and reports for KPI tracking and SLAs on production support.
* Provide proactive database support monitoring system and best practices.
* Implement and Administer DRP solutions.
* Integrated CTU with other monitoring software, centralizing the data of the performance of the whole system.
* Developed robust audit logging mechanisms to track and monitor transactional data changes without impacting OLTP system performance.
* Implemented GDPR-compliant data retention and deletion policies in DB2 systems
* Administered log shipping, mirroring, Clustering and always on
* Implement and recommend Microsoft best practices.
* Document Backup and Recovery Test plans.
* Document Migration process.
* Performance tune SQL Server environment.
* Performance tune SQL Server query tuning.
* Manage Database environment and perform health checks.
* Configured parameter groups and option groups in RDS to customize PostgreSQL settings for specific workloads.
* Recommend and implement disk space management plans.
* Configure SQL Server using Microsoft best practices.
* Integrate PEGA with enterprise systems for seamless flow of data and process synchronization
* Performing project planning, implementation, documentation and testing.
* Mentor clients on various best practices.
* Recommended and implemented coding best practices.
* Audited and monitored RDS database activity logs to ensure compliance with organizational security policies.
* Enhanced database concurrency management by optimizing transaction isolation levels, minimizing locks, and reducing blocking issues in high-throughput OLTP applications.
* Altered the workflow of BC Generator according to different business needs and processes.
* Performance tune client code and recommended optimal solutions.
* Provides high level recommendations to manage hardware, applications and databases.
* Coordinated with developers overseas and provided recommendations.

**Schawk May2007 –September2008**

**DBA**

* Administer/develop a Data warehouse in SQL Server 2000/2005
* Migration of SQL Server 2000 to 2005.
* Manage data warehouse environments, projects and team.
* Monitor and administer Postgres environment.
* Database Performance tuning and Design.
* Install and configure Databases. And applied patches.
* Configured PEGA case management solutions to allow end-to-end process visibility.
* Integrated DB2 with big data platforms such as Hadoop for hybrid data processing.
* Installed and maintained DB2 Fix Packs and patches to resolve vulnerabilities and improve stability
* Managed more than 100 instances and provided remote 24/7 DBA support.
* Worked with Database of sizes 1TB or greater.
* Designed and implemented complex ETL packages that transform, clean, and load data from different sources.
* Migrated multi-terabyte PostgreSQL databases with minimal downtime using AWS DMS (Database Migration Service).
* Migrated databases between environments upgrading to latest versions of DB2
* Coordinated with developers overseas and provided recommendations.
* Provides high level recommendations to manage hardware, applications and databases.
* Recommendations for buying infrastructure in the enterprise.
* Create high level report for higher management.
* Optimized scripts in BC Generator to decrease the processing time required for large sets of data.
* Provide training and mentoring to staff.
* Developed and implemented backup and recovery strategies for PostgreSQL, MongoDB, and SQL Server with minimum data loss in disaster scenarios
* Manage MS Clustering environment.
* Experience in scaling Redis clusters that handle millions of transactions per second in real-time applications
* Optimize the data warehouse.
* Capacity management and performance tuning recommendations.
* Developed pixel-perfect SSRS reports, including tabular, matrix, and drill-down reports.
* Administer/manage replication and log shipping.
* Disaster recovery planning. Clustering.
* Design and develop ETL process to populate data in data warehouse.
* Hands-on experience with Redis Sentinel for high availability and Redis Cluster for scalability in distributed caching systems.
* Performance tune data warehouses and OLAP. System level and database level performance tuning.
* Created Olap models in MS Analysis Services.
* Configured PEGA UI components as per the business requirements to increase user experience and usability.
* Design/manage DTS packages to perform various ETL needs.
* Performance tune MS Analysis Services like memory settings, partitioning and logging.
* Implemented efficient Capacity management planning for the data warehouse.
* Performing project planning, implementation, documentation and testing.
* Write scripts MDX, Transact-SQL, store procedure, PL/SQL for the processing of analytical data into dimension and fact tables. Create/modify changes to Measures, Calculations, KPI, Data Sources and Data Source Views, Cubes/Virtual Cubes etc.
* Document the procedures for administering the OLAP environment and create technical documents based upon business requirements for the modification or addition of aggregates, storage, cubes, dimensions, data sources and mining models.

**Environment: SQL Server 2000, 2005, PEGA, Windows 2003/2000, 64 bit**

**Carnyx Communication July 06 –May200**

**Business Intelligence lead/DBA**

* Administer/develop a Data warehouse SQL Server 2000/2005
* Migration of SQL Server 2000 to 2005.
* Manage datawarehouse environments, projects and team.
* Database Performance tuning and Design.
* Diagnosed and resolved DB2 instance crashes, log file corruption, and disk failures.
* Install and configure Databases. And applied patches.
* Managed more than 50 instances and provided remote 24/7 DBA support.
* Worked with Database of sizes 1TB or greater.
* Used BC Generator for automated generation of financial, operational, and compliance reports.
* Coordinated with developers overseas and provided recommendations.
* Provides high level recommendations to manage hardware, applications and databases.
* Recommendations for buying infrastructure in the enterprise.
* Create high level report for higher management.
* Provide training and mentoring to staff.
* Manage MS Clustering environment.
* Used ServiceNow Discovery to improve the asset tracking and increase CMDB accuracy.
* Optimize the data warehouse.
* Install SharePoint and performance point server 2007
* Capacity management and performance tuning recommendations.
* Administer/manage replication and log shipping.
* Disaster recovery planning.
* Planned ETL development using DTS and informatica.
* Cognos BI Suite implementation and development of reports using reportnet.
* Design and develop ETL process to populate data in data warehouse.
* Performance tune datawarehousesand OLAP. System level and database level performance tuning.
* Created Olap models in MS Analysis Services.
* Design/manage DTS packages to perform various ETL needs.
* Performance tune MS Analysis Services like memory settings, partitioning and logging.
* Implemented efficient Capacity management planning for the data warehouse.
* Performing project planning, implementation, documentation and testing.
* Write scripts MDX, Transact-SQL, store procedure, PL/SQL for the processing of analytical data into dimension and fact tables. Create/modify changes to Measures, Calculations, KPI, Data Sources and Data Source Views, Cubes/Virtual Cubes etc.
* Document the procedures for administering the OLAP environment and create technical documents based upon business requirements for the modification or addition of aggregates, storage, cubes, dimensions, data sources and mining models.

**Environment: Oracle, SQL Server 2000, 2005, Windows 2003/2000, 64 bits, Cognos,informatica, ProClarity.**

**OLGC Feb 06- Jul06**

**Lead DBA**

* Design develop and administered Oracle 8i, SQL Server 2000 and DB2 databases &Data warehouses.
* Develop CognosReportnet reports and administer Cognos framework manager.
* Production support DBA 24/7 for SQL Server 2000 and DB2.
* Setup DRP environments. Setup log shipping and replication.
* Install and configure clustering environments.
* Manage Data warehouses and BI.
* Oracle Performance tuning and Design.
* Designed robust maintenance plans for database optimization, including vacuuming and reindexing in PostgreSQL.
* Install and configure Oracle. And applied patches.
* Performances tune the huge data warehouse databases.
* Managed more than 50 instances and provided remote 24/7 DBA support.
* Worked with Database of sizes 1TB or greater.
* Design,Develop,Performance tune OLAP (Analysis Services cubes).
* Mentor and train associate database administrators and developers.
* Perform deployments in live environment as needed and provide 24/7 support to the production environment.
* Led the deployment of Dev/Test/Prod environments for PostgreSQL databases, ensuring seamless CI/CD integration.
* Backup and restore databases on live, development or quality assurance servers as needed.
* Recommended different strategies to optimize the environment. Suggested efficient backup methods and system tuningmethods.
* Perform routine database maintenance like dbccchecks and software upgrades.
* Develop, test and execute disaster recovery plan as needed.
* Prepare environments to Migrate databases.
* Create and modify relational and dimensional data models.
* Tune SQL Server configuration settings, memory, queries, physical and logical database design.

**Environment: DB2 UDB, SQL Server 2000, 2005, Windows 2003/2000, 64 bits, Cognos, informatica, ProClarity, DB2, AIX, HP UNIX**

**(Markettrends) Nov 05 – Feb06**

**CognosReportnet Consultant**

**Responsibilities:**

* Develop Business reports using Reportnet
* Develop data design and models and defined relationships.
* Develop Data Models using Framework Manager. Created calculations, macros using

Vb scripts and expressions.

* Published packages, implemented object level security and data level security.
* Maintained Internet Information Services for the Web Portal.
* Customized and maintain Cognos Connection and Cognos Configuration.
* Install and administered Cognos Enterprise suite.
* Documented various business models and requirements.
* Implemented security and maintained groups, roles, users using third party authentication like active directory.
* Created complex reports using Reportnet. Created various kinds of reports like

Bursting reports, multipage reports, drill through reports, hyperlink reports, charts

Crosstabs and line reports and added prompts and filters to the reports according to

Business requirements.

* Scheduled reports to run in different formats excel,pdf and html.
* Install reportnet SDK.
* Train business users in CognosReportnet, Query Studio and Cognos Web Portal.

**ZFPIT Dec 02 – Nov2005**

**System Analyst/Cognos Business Analyst**

**Responsibilities:**

* Install/Configured various B.I tools like CognosPowerplay Enterprise Server, Configuration Manager, CognosPowerplay, ReportNet, Access Manager, Upfront Manager, metrics manager, Proclarity Analytics Server/Desktop/Web, Analysis Services for various Business Analysis needs.
* Set up CognosReportNet portal. Created Models in Framework Manager
* Design reports and cubes in ReportNet.
* Creating different format business reports, charts, currency conversions and calculated measures.
* Design queries using Cognos Impromptu.
* Implemented MOLAP & ROLAP models for storage of the cube. Partitioned the cubes, created calculated members & measures using the Analysis Manager.
* Implemented dimensional modeling (star schemas, snowflakes, and parent-child).
* Implemented security features in the OLAP cubes and manage users in cube reports.
* Develop of the ETL design document and transformation rules
* Develop multidimensional Cubes for statistics system. Restore Cube Database in Analysis Manager.
* Design, administer & maintain SQL Server2000 on Win2000/2003 clustered environments.
* Design, administer & maintain DB2 and Oracle 9i/10g Databases on UNIX, Linux, Windows
* Design and implement clustered databases with fail-over capabilities
* Design/Administered Enterprise Datawarehouses& Data Marts for various Businesses needs.
* Data modeling reverse engineering, DFD, ERD using Sybase Power Designer.
* Providing T-SQL statement tuning & optimize data loading process.
* Develop Stored Procedures, Triggers, Materialized View, User Defined Functions (UDFs), and packages.
* Develop Business Reports and Statistical reports using T-SQL and B.I tools like CognosPowerplay, Reportnet, Proclarity, Data Analyzer, Dashboards. Create MDX for various cube analysis & reporting.
* Used XML spy to create xml schemas to validate various xml documents.
* Implemented MOLAP and ROLAP model for storage of the cube. Partitioned the cubes
* Create, monitor and maintain user accounts, access and database security
* Provide support for copying/cloning production database environments to development
* Develop scripts to migrate data from multiple sources. Manage Linked Servers.
* Replication between SQL Server, Oracle and DB2. Troubleshoot database problems as required.
* Identify data discrepancies, data quality issues to ensure data consistency and integrity
* DTS (Data Transformation Services) and Informatica to schedule various task and load Data.
* Managing Users, Roles & Monitoring and Detecting Lock.
* Monitor/Tune Databases, T-SQL, Index tuning. Allocate database system storage for optimum l/0.
* Planning and Implementing Database Backup and Recovery. Defining DB Maintenance Plans.
* Managing Tablespaces& Containers in DB2 UDB, Oracle. Configure HIS, Loading Data SQL Server to DB2. Provide DTS/stored procedures troubleshooting/Administration and support.
* Train/support users on features of BI functionality. Created forecast models in Cognos and Proclarity.
* Experience in dimensional modeling (star schemas, snowflakes, and parent-child.
* Configured IIS server and Active Directory to authenticate users of the Cognos.
* Prepare Technical Documentation and Business Requirements Documents.

**Environment: DB2 UDB, SQL Server 2000, 2005, Windows 2003/2000, 64 bits, Cognos, Proclarity, Oracle.**

**Telcordia Technologies (formerly Belcore (bell labs)) New Jersey U.S.A Apr ’00 – Nov ’02**

**System Performance Analyst**

**Lead Database, System administration (Oracle DBA)**

**Responsibilities:**

* Install/Configured Oracle 8i/9i on Sun Solaris, Linux and Windows NT.
* Created (data models/generated DDL/Oracle Database). Participate in data policy, Business Rules & procedure development. Experience in data modeling with IDEF0/IDEF1X models, data reuse & data standardization across multiple systems. Administered a DataWarehouse environment.
* Designed Data models (logical and physical model) using ER/Studio 5.1 and other design tools.
* Created logical reports. Created the database using the designed schema. Remodelled Schema.
* Install/admin DB2 on Linux as part of a 4 months project.
* Provisioning the Oracle 8i database. Partitioning the oracle 8i tables. Monitor Space management.
* Implemented VeritasNetbackup for scheduling new backups, testing restore, creating classes, pools
* Performance tune the DB by collecting statistics by UTLBSTAT /UTLESTAT scripts & modifying appropriate init.ora parameters & also by SQL trace, analyze command, explain plan, TKPROF
* Providing tips to developers to optimize the queries. Provided application programmer support.
* Reconfigured/monitored/allocated rollback segments. Removed Chained rows.
* Creating database storage structures (Tablespaces), primaryobjects (Tables, Views & Indexes).
* Create PL/SQL store procedures, packages, functions & DB Triggers for various tasks.
* SQL\*Loader Utilities to load data from operating system files. Export/Import utilities. Performed Hot/Cold backups. Develop/Deploy/Monitor Backup/Recovery procedures. Configured Legato Storage Manager, Solstice Backup Suite &VeritasNetBackup, and Sun Enterprise 3500 Server.
* Install/manage/Administered SQL-Server-2000. Performed data transformation by DTS. Managed SQL Server log shipping. SQL Server Profiler to monitor the server on a query basis or event basis.
* Install/Maintained/Configured Sun Ultra/Enterprise Servers, Linux, HP-UX System and AIX
* Managed User/Group account & Peripherals system. Allocating quotas & file permissions.
* Administered the disc usage and maintenance of file system. Manage/administered Veritas Volume Manager & Solstice Admin/Disk Suite. Network management in NIS, NIS+, NFS, DNS.
* Creating/Customizing Perl and shell scripts and automating tasks using cron jobs and at jobs.
* Evaluation of new software and hardware to recommend necessary upgrades.
* Performed System Backups and recovery. Wrote korn shell scripts to automate backup.
* Worked on Veritas Net backup and Solstice Admin/backup suite. Scheduled daily & weekly backups using cron jobs. Performed Disaster recovery at the time of system crash.
* Implementation and Provision of security and auditing according to business requirements.
* Install ss7 gateway & HP openView, Appcenter, glance plus, netstat, ITO & MGTS. Familiar with Telecommunications Protocols. Monitoring memory leaks of Win NT/2000. Manage Active directory.
* Troubleshoot Hardware/Network issues. Install/Upgrade Network Applications. Setup & manage Printing Services. Monitored software performance issues & resolved associated problems.
* Installing Sun Solaris 7 and 8, configuring network. Install & configured Apache webserver.
* Installing patches/packages/Perl/DBI & DBD modules for database connectivity and performance.
* Adding and managing Sun systems clusters using Application Management GUI and ITO.
* Work with other team members to coordinate architecture (platform) and feature development through the design, development and unit test phases considering the business model.
* Wrote technical documents, business requirement documents and performance results documents.
* Help Desk 24/7 production support & phone support for various System and software issues.

**Environment: SQL Server 2000/Oracle 8i, Sun Solaris, HP UNIX**

**AWARDS:**

* **Employee of the Month Award RoltaTusc.**
* **Employee Recognition Award Telcordia Technologies (Bell Labs) New Jersey U.S.A.**
* **Appreciation Award for teaching faculty in City University of New York.**
* **Oracle Performance tuning book contribution and recognition.**