  Arul Nagothu 

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**Websites, Portfolios, Profiles**

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**Professional Summary**

* Over 17 years of experience in Information Technology, specializing as an experienced Scaled Agile SAFe Scrum Master with a focus on overall Software Development within the Banking, Healthcare, and Marine domains.
* Holds certifications as a Scrum Master, Product Owner, and SAFe Agilist.
* Successfully managed over 50 deployments, spanning major and minor releases
* Demonstrates extensive expertise in Scrum, Change Management, and Release Management, adept at identifying and managing dependencies throughout the Technology Delivery Lifecycle.
* Proficient in facilitating Scrum activities, including Release Planning, Sprint Planning, Daily Scrum Meetings, Sprint Reviews, and Retrospectives.
* Excels in cross-functional collaboration to improve processes, plan future releases, and meticulously govern release activities from inception to deployment.
* Proficient in preparing insightful weekly/monthly reports, risk presentations, SoS/PI reports, and metrics, ensuring stakeholders are well-informed.
* Demonstrates end-to-end proficiency in Change and Release activities, including assessments, approvals, and coordination, ensuring seamless implementation.
* Developed analytical dashboards on platforms like JIRA, Splunk, and Rally, leveraging Sprint/PI metrics to drive informed decision-making.
* Drives organizational agility through agile values, principles, and practices for product delivery, collaborating with executives, mid-senior management, and development teams.
* Excellent track record in helping teams utilize Agile frameworks like Scrum, Kanban, and SAFe, fostering consistent success.
* Experience working in Azure cloud, DevOps pipelines, and strong knowledge of Azure fundamentals.
* Comfortable using Agile Product management tools within JIRA and Confluence.
* Assists the Product Owner with various activities, including communicating updates and impediments, as well as assisting with backlog and release plan maintenance.
* Displays strong experience in overcoming organizational challenges of transitioning to Agile methodology from traditional project management and development.
* Assisted in the development of User Training materials for the upgraded version of the existing system technology and process improvements.
* Coordinates with Scrum Masters, Product Owners, and Developers regarding the application of Agile practices.
* Assists teams with planning and execution of ceremonies, utilizing selected standard Agile tracking tools.
* Works closely with project stakeholders and Subject Matter Experts (SMEs) to understand business requirements and analyze specifications for new applications and modifications to existing applications.

**Certifications**

* Certified Scrum Master
* Certified Product Owner
* Leading SAFe 6.0
* Certified PMP

**Skills**

* Agile Coaching
* Backlog Management
* Coaching Process
* Cross Functional Skills
* Domain Knowledge
* Product Backlog Refinement
* Product Backlog Refinement
* Retrospective Analysis
* Agile Software Development
* Continual Improvement Process
* DevOps Operations
* Mentoring
* Change Request
* Project Delivery Method
* Scrum Methodology

**Work History**

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| 01/2024 to Current | Sr Scrum Master Bitcare – Dallas, TX, USA * Coached the team to embrace quality and continuous delivery, leveraging Agile principles, resulting in a remarkable 30% decrease in defect rate and a 20% surge in overall productivity. This positively influenced project timelines and bolstered customer satisfaction.
* Guided the team in amplifying their velocity by 20% through the adoption of Agile practices, fostering a more streamlined and productive delivery process.
* Spearheaded the transition from Traditional Waterfall to Agile methodologies, orchestrating a significant 25% reduction in defects and a commendable 15% increase in on-time project delivery. This transformation markedly enhanced the quality of deliverables, elevating the customer experience.
* Enhanced business processes by forging close partnerships with business partners and product owners, resulting in a notable 15% reduction in project delivery time and a substantial boost in team productivity.
* Led highly successful Sprint Planning sessions, culminating in a remarkable 20% increase in team velocity, ensuring the punctual delivery of products and heightening customer satisfaction.
* Organized and chaired daily stand-up meetings adeptly, adeptly surmounting obstacles and aligning team members from diverse departments, fostering improved cross-functional communication and a smoother workflow.
* Collaborated closely with product owners to identify 15% more dependencies during grooming sessions, mitigating last-minute changes and ensuring a more seamless development process.
* Conducted efficient Sprint Planning meetings, skillfully balancing team capacity with the business value of stories.
* Worked collaboratively with Product Owners and Business partners to discern priority features and Business Value for customers.
* Leveraged JIRA and daily stand-ups to meticulously track team activities, resulting in a commendable 20% increase in task completion rates, thereby enhancing overall team productivity.
* Fostered a culture of self-organization within the team, empowering them to proactively resolve issues wherever feasible.
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| 01/2016 to 11/2023 | Project Manager Spondias Tech Solutions – Atlanta, GA, USA * Ensured 100% compliance with project timelines and budgets by effectively coordinating Scrum ceremonies, leading to successful implementation of infrastructure and application-related changes and satisfied stakeholders.
* Managed two globally dispersed scrum teams, resulting in a 15% improvement in project delivery efficiency and a 10% reduction in overall project costs, leading to increased profitability.
* Enhanced continuous improvement within the Scrum team by leading post-change review meetings with stakeholders, resulting in a 25% decrease in unsuccessful changes and improved project quality.
* Consistently ensured validation of all changes in lower environments (TEST, UAT, DEV) before deployment to production, resulting in a 15% increase in system reliability and a more efficient development process.
* Improved stakeholder communication strategies, leading to a 15% reduction in project delays and increased project team productivity during major infrastructure changes.
* Boosted project alignment and stakeholder engagement by delivering targeted communications, resulting in a 25% increase in stakeholder participation and project success.
* Designed and coordinated training sessions for internal and external stakeholders to facilitate smooth adaptation to change within the Scrum framework
* Organized and facilitated Change Advisory Board (CAB) review meetings to address emergency change requests and minimize post-change impact
* Experience in Devops, Continues Integration, Continues Delivery
* Oversee onshore/offshore feature team's
* Expert in managing multiple scrum teams at a time.
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| 04/2014 to 11/2015 | Consultant Netenrich Technologies Inc – San Jose, CA, USA * Facilitated cross-functional teamwork and productivity through the introduction of agile practices, leading to a 15% reduction in project timelines and improved client satisfaction.
* Ensured project success by leading daily scrums, sprint planning, backlog refinement, and sprint review meetings, resulting in improved project visibility, alignment with goals, and timely issue resolution.
* Managed Greenpages Account's largest IT Service Provider with 120 plus clients in USA incident management calls, resulting in a 30% reduction in resolution time and improved client trust.
* Guided team's in breaking down epics and features into actionable user stories, fostering a clear understanding of project scope and objectives
* Acted as a servant leader, removing impediments and promoting a culture of continuous improvement within the team's
* Collaborated closely with product owners to prioritize backlog items, ensuring that the team delivered maximum value with each sprint
* Monitored team progress through burn-down charts and velocity metrics, providing insights for continuous optimization
* Conducted retrospective meetings to gather feedback and identify areas for improvement, fostering a culture of learning and adaptation
* Facilitated communication and transparency among stakeholders, ensuring alignment with project milestones and objectives
* Supported the adoption of agile best practices and coached team members in agile methodologies to enhance overall project effectiveness
* Led by example, embodying agile values and principles to inspire and motivate team members towards shared goals.
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| 05/2008 to 09/2013 | It Infrastructure Project Manager Scandinavian Micro Systems – Fort Lauderdale, FL, USA * As a PROJECT Manager and Scrum Product Owner, oversee the design, planning, and implementation of IT networks on Cruise Ships, ensuring alignment with project goals and stakeholder needs
* Successfully implemented 13 projects across various famous cruiseliners like, Carnival, Norwegian Cruise Liners, MSC cruises etc
* Facilitate regular discussions with stakeholders to gather requirements, provide status updates, and resolve issues, serving as the main point of contact for project-related communication
* In the role of PROJECT Manager, lead the project team and coordinate activities to ensure timely delivery of project milestones, adhering to project schedules and budgets
* As a Scrum Product Owner, prioritize and manage the product backlog, working closely with stakeholders to define user stories, acceptance criteria, and sprint goals
* Collaborate with the Scrum Master and development team to plan and execute sprints, monitoring progress and adjusting priorities as needed to maximize value delivery
* Manage relationships with external vendors and contractors, overseeing procurement, contract negotiation, and coordination of third-party contributions to the project
* Utilize project management tools and methodologies to track project progress, maintain transparency, and communicate updates to stakeholders effectively
* Lead efforts to conduct user acceptance testing, ensuring that deliverables meet quality standards and address user needs
* Coordinate the commissioning and handover of completed features to the operations team, ensuring a smooth transition to production and post-launch support
* Provide input on effort estimation, resource allocation, and risk management to support project planning and decision-making
* Handle multiple projects concurrently, balancing competing priorities and ensuring that resources are utilized efficiently across projects
* Deliver training and support to stakeholders and end-users, ensuring successful adoption and utilization of project deliverables
* Manage customer expectations and escalate issues according to established procedures, working to resolve conflicts and maintain high levels of customer satisfaction
* Apply domain knowledge and expertise in project management and product ownership to drive continuous improvement and innovation in project delivery processes.
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| 01/2005 to 05/2008 | Network Manager Scandinavian Micro Systems Pvt Ltd * Responsible for installing hardware and software in local area Network and also responsible for managing a team of Network and installation engineers
* Acted as communicator between the software development team and network team, in achieving the outcome of the product up to customer satisfaction
* Also responsible for troubleshooting of hardware and software problems in client locations (USA, Italy, Norway, France) .
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| 06/2001 to 01/2005 | Network/System Administrator Nordic Infosoft Pvt Ltd * Responsible for installing hardware and software in local area Network and also responsible for managing a team of Network and installation engineers.
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**Education**

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| 07/2003 | Master Of Science Information Technology Osmania University - Hyderabad, Telangana  |

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| 08/2001 | Bachelor Of Computer Application Computers Nagarjuna University - Vijayawada, Andhra Pradesh  |