**Sriharsha Kottapalli**

**Summary:**

* **13** years of experience in Quality Assurance for the Client-Server, Web-based and ERP applications on various domains like Health Care, Finance, Insurance, Retail and Telecom.
* Seasoned QA professional with expertise in Manual Testing / Automated Testing
* Experience in testing Web-based / PC-based / E-commerce and Client-Server applications on different environments.
* Strong knowledge of Software Development Life Cycle (SDLC), Testing Methodologies and Techniques.
* Experience in delivering QA efforts to COTS solutions like Gentax.
* Strong experience in developing Test Plans and Test cases using requirements and design documents while specifying Testing Overview, Approach, Strategy, Scope, Roles and Responsibilities.
* Expertise in performing different types of Testing: Functional, GUI, Integration, Performance, Mobile, Regression and User Acceptance Testing (UAT).
* Strong experience in Database/Backend testing using MSSQL Server, Oracle, RDBMS and SQL queries.
* Hands on experience in writing complex SQL queries to test the data accuracy.
* Strong Experience in XML Validations.
* Good understand with Web Services and expert in writing test cases and executing Web Services using SOAP and REST protocol on SOAPUI.
* Strong experience in both water fall and agile methodologies.
* Good experience in Java,VB script and automation infrastructure development.
* Good experience in using QTP integrated Environment (Step generator, synchronization, Actions, Recovery scenarios and methods etc.)
* Experience in Descriptive programming using QTP.
* Knowledge of Load Runner.
* Participated in the Review meetings, interacted with the Developers and discussed technical problems and reported bugs.
* Excellent interpersonal and customer relational skills. Proven communication, presentation skills, self-starter, goal oriented and leadership qualities.

**Technical Skills:**

Operating Systems: Windows 95/98/NT/2000/ME/XP/Vista, MS DOS

Web Technologies: HTML, ASP, FrontPage, Flash, 3D Studio Max

Languages: C, C++ (OOP), SQL, Visual Basic, Java, Shell script

RDBMS: MS SQL Server, MS Access, Oracle 10.x, Oracle SQL Developer

Document Tools: MS Word, MS Excel and MS Power point.

Testing Tools: JIRA, Visual Studio, TFS, Quality Center 12.0, QTP 11.0, Load Runner 9.5, Web Application Stress Tool, Test Director, SQL Developer, Toad

Platforms: J2EE, .net

**Education:**

Masters in Engineering, Engineering Management, Eastern Michigan University **2008**

Bachelors in Engineering, Mechanical Engineering, JNTU **2006**

**Professional Experience:**

**VerizonConnect-Boston-MA 01/2019-Till Date**

**QA lead**

Verizon Connect's Reveal is a top fleet management software for great prices, international coverage, and wide range of features including notable perks like driver tracking, dynamic routing, and automated maintenance alerts. It's a one-stop-shop for any size of fleet looking for an advanced Fleet Management System (FMS), with ELD compliance, Field Service management and Asset Tracking add-ons available.

**Responsibilities:**

* Validated Functionality and Sharing rules in Salesforce. Tested Users, Profiles, Role hierarches and Permission sets as per user profile and public group.
* Tested salesforce standard objects (Campaign, Leads, Accounts, Contacts, Opportunity) and custom objects, page layouts, fields validations and its access to the user based on defined profile.
* Validated workflow rules, approval processes, and validation rules.
* Lead and provide appropriate knowledge transfer to offshore testers to assist in efforts. Develop and maintain test data as necessary to support testing efforts
* Mostly worked with Leads, Cases, Contacts, Accounts, Opportunities and Reports entities in Salesforce application
* Involved in User Acceptance Testing.
* Involved in reviews for functional requirements and Test case scenario and Test case designing.
* Good interacted with QA team members, Developers, Project Managers and Clients to resolve issues
* Sent out daily status reports to the QA managers, QA team members and Developer teams.
* Coordinated with onsite/offshore teams, conducted necessary KTs and provided full support whenever it was required.
* Regularly participated in Technical and Use Case review meetings for various functionalities in the application.
* Checking the functionalities of Escalation rules of Cases. Testing the Flow functionality of the Cases.
* Validated the pick list values based on the Record type layouts. Thoroughly validating the validation and business rules
* We followed the Scrum SDLC approach to implement the project. Execution of Test scripts and Defects rising in JIRA and HP QC/ALM
* Maintain test environments to support testing efforts. Review requirements, designs, and other documentation to ensure testability
* Conduct testing to ensure that GUI, functionality, usability, reliability, and performance of IT solutions are consistent with requirements and established acceptance criteria
* Report and manage defects to ensure that all issues are resolved according to established guidelines and expectations
* Assist development team in troubleshooting and determining root-cause of application defects and issues
* Document test results and communicate to Project Management and other Project Stakeholders
* Work with upstream and downstream application teams to execute E2E test cases. Attend and collaborate in all stand ups, planning and design
* Preparing the Traceability Matrix between Requirements & Test cases

**Environment**: Saleforce.com platform, Super Libra, ERP-SAP, Reports, SFDC Sandbox, Eclipse IDE Plug-in, Windows, JIRA and HP ALM.

**JnJ-Raritan-NJ 08/2018-12/2018**

**SIT lead**

Johnson & Johnson is an American multinational medical device, pharmaceutical and consumer packaged goods manufacturing company. One MD Backbone is a project regarding Medical devices. There are 3 source systems namely Customer, Product TOS and Ethicon Sales and QA team performs the verification of data transformation and loading from Source Integration then to DWH layer for Backbone 2.0 and data transformation and loading from DWH/BI layer to semantic layer.

**Responsibilities:**

* Worked with Business /Technical Analyst in analysis of functional design specifications of Data warehouse applications
* Analyzed Source to Stage and Stage to Target mapping document based on Facts & Dimensions and validating the DDL, Counts, Not Nulls, Duplicates, business rules to be applied on target tables.
* Tested loading of Source data (Catalogs/Products, Sites & Companies, Sales Transactions, Invoice, Orders, Payments, Returns, Shipments, Offers etc) to LDW target Oracle systems.
* Involved in creation of Test Plans, Test Cases, and Test Execution based on mapping specs to validate the platform data.
* Used Aginity for Oracle in creating & executing SQL queries for testing ETL process.
* Wrote SQL Statements to extract Data from Tables and to verify the output Data of the reports.
* Performed data validation testing writing SQL queries. Tested ETL batch processes using UNIX shell scripting.
* Tested Full load & Incremental load by entering the sample test data to couple of entities and making sure Inserts & Updates of loading the data is done correctly.
* Validated SCD for loading current and history of Sale, Fraud Chargeback Reversal, and Chargeback Reversal in placing old and new Order\_id's.
* Used JIRA as test management tool to manage and organize Requirements Coverage, Test Cases, Test Scripts and Creation of defects.
* Followed Defect management life cycle and raised the defects based on priority and severity level in JIRA.
* Performed Functional, Negative, Smoke & Regression tests as per design specs.
* Prepared Traceability Matrix for each entity and marking down Test requirement, Test Head line, Actual result & Expected result.
* Implemented Iterative and Incremental Agile - Scrum Methodology for rapidly changing or highly emergent requirements and following parallel development and testing.

**Environment:** JIRA, Aginity, SharePoint, Oracle, XML, Notepad++ tool, MS Visio and MS Project, Java, HTML, XML, MS Office 2013.

**DOR-Olympia-WA 01/2017-07/2018**

**Lead QA Analyst**

Washington State **Department of Revenue** launched My DOR as the secure portal for all online services and Gentax an enterprise COTS product internally. Businesses are able to access all their tax and business licensing accounts using their SecureAccess Washington (SAW) login.

**Tax and Licensing Systems Replacement (TLSR) project:** Tax and Licensing Systems Replacement (TLSR) project implemented an integrated system to enable more online services and create an easier environment for businesses to register and comply with business licensing and tax obligations. The new system will also ensure Revenue continues fulfilling its mission while transforming its business processes to align with industry best practices.

**Responsibilities:**

* Participated and played a key role in Elicitation activities on an enterprise COTS solution called Gen Tax/Automated Tax and License Administration System developed by Fast Enterprises and business license application.
* Conducted and Coordinated system tests on an enterprise COTS solution called Gen Tax/Automated Tax and License Administration System developed by Fast Enterprises.
* Streamlined testing methodologies and processes enabling Department of Revenue to partner with cities to issue business licenses using lesser resources in test.
* Analyzing the Business Requirement specifications and preparing the testing scenarios and strategies based on the same.
* Developing and performing 508(ADA testing) compliance test plans and test cases with tools like JAWS and Chromevox
* Developing system requirements by following 508 standards
* Performing 508 compliant verification testing and reviewing technical requirements of software cases with tools like JAWS and Chromevox
* Evaluating and analyzing 508 testing results and overseeing implementation of test plans
* Lead the testing effort between ten testers to add new cities to Gen Tax/Automated Tax and License Administration System.
* Communicated all the changes made to the Business License Application to the Business team to help them conduct UAT.
* Experienced with functional web services tests.
* Skilled with creating automated web services testing processes.
* Designed and documented REST/HTTP, SOAP APIs , including JSON data formats and API versioning strategy.
* Validated SOAP UI and Restfull API service
* Extensively used Notepad++ tool for XML schema validation and edit xml file
* Debug the failed importing files of xml.
* Extensively used SQL queries to check storage and accuracy of data in database table
* Performed **Back end testing** using **SQL queries** to access the main database.
* Wrote SQL Statements to extract Data from Tables and to verify the output Data of the reports.
* Worked on SharePoint Insights and create links in site for client access to reports
* Conducted GUI testing, System Test, End to End Test and Regression Test on business licensing services application as a lead tester.
* Conducted Interface testing with the interfacing partners such as Liquor control Board.
* Provided support for User Acceptance Testing for user in triaging bugs and provided root cause analysis.
* Involved in Mobile testing of the My DOR.
* Hands-on experience on E2E testing of OSS/BSS systems.
* Worked using Operation Support System OSS for customers' billing, and payments.
* Involved in testing application on different mobile Platform such as iOS and Android devices.
* Defect tracking and management with tools like HP ALM/QC.
* Provided production support and tested production bugs
* Involved in Automation Infrastructure Development using Selenium with Java.
* Created an automated regression suite using Selenium webdriver.
* Created Test cases Using Element locators and Selenium Webdriver methods with Java.
* Selected the Test Cases to be automated and performed functional testing of the front end using Selenium (IDE and Web Driver) & created Data Driven framework using JUnit.
* Execution of Selenium Test cases and Reporting defects.
* Participated in defect triage meetings to resolve bugs.
* Provided Impact Analysis for the legislative bills which impacts Business Licensing services.

**Environment:** HP ALM/QC, OSS/BSS, Gentax, JAWS, Chromevox, Oracle SQL Developer, SharePoint, XML, Notepad++ tool, MS Visio and MS Project, Selenium Webdriver, Internet Explorer, Google Chrome and Mozilla Firefox (front-end browsers), Java, HTML, XML, MS Office 2013.

**WAHBE-Olympia-WA 05/2013-12/2016**

**Lead QA Analyst**

Washington Health Benefit exchange (WAHBE) is a key provision of the Affordable Care Act that creates a new marketplace to offer health benefits to individuals, families and small businesses. It works in close coordination with other state agency partners, including the Health Care Authority (Medicaid), Office of the Insurance Commissioner and the Department of Social and Health Services.

**Health Plan Finder:** As part of national health care reform, the Washington Health Benefit Exchange is creating Washington Healthplanfinder – an easily accessible, online marketplace for individuals, families and small businesses in Washington State to compare and enroll in quality health insurance plans and access important cost savings.

**Responsibilities:**

* Analyzing the Business Requirement specifications and preparing the testing scenarios and strategies based on the same.
* Coordinate with Development team and business team to ensure new production releases meet Acceptance criteria.
* Used agile scrum methodology to ensure the new features meet the customer requirements and acceptable quality assurance standards.
* Coached team in optimal time utilization through concepts of scrum and agile management methodologies.
* Led sprint reviews and daily scrum meetings to touch base with whole team and ensure that all members were performing satisfactorily.
* Trained team members as well as the rest of the company staff in employing agile and scrum practices to improve work flow.
* Identify potential issues in QA environment and maintaining them in JIRA and HP ALM/QC.
* Reporting to the manager about the project status and addressing the key issues.
* Responsible for test case creation and execution.
* Worked as ERP QA in Sales and Distribution.
* Conduct and/or participate in peer reviews of test cases
* Oversee the creation and maintenance of test data
* Defect tracking and management with tools like JIRA and HP ALM/QC.
* Communicate defect issues to the development team
* Involved din mobile testing of App called HPF.
* Worked with different track leads for testing different tracks like Eligibility, Medicaid, Child Support, Enrollment, Finance(Billing), claims, Plan Management and SHOP.
* Tested monthly invoice generations and batches for monthly invoices for individual and SHOP applications.
* Tested different Finance functions like payment processing, prorate payment adjustments, cancel and returns.
* Strong in HIPAA EDI compliance, gathered, analyzed and documented business requirements for ICD10.
* Tested that the Finance/payment processing information has been transmitted electronically through EDI files to the carriers.
* Processed the 834 (enrollments)/ 820 (Finance/payments) EDI files to carriers through Edifecs.
* Monitor and control UAT issues and risks in coordination with the UAT Project Manager
* Plan and manage execution of UAT activities with the UAT Track Leads and UAT Project Manager
* Assist the UAT Project Manager on definition and estimation of UAT project schedule tasks, deliverables, and milestones
* Worked on interface testing for Medicaid and CMS
* As a team lead has worked with a team of 13 for this project.
* Review, document and update the QA processes and standards
* Involved in User Acceptance testing and End to End testing using different browsers like IE, Mozilla Firefox and Google Chrome.
* Actively involved in reviews of automated test scripts, maintenance of test scripts as per changes and updates in the application.
* Experience with Web application testing on Java based applications and SharePoint Server 2010
* Worked on SharePoint Insights and create links in site for client access to reports
* Created Automation Framework (data driven), automated test script Review Checklist and Automation Guidelines and Standards.
* Worked on 820 and 834 EDI file testing and validation.
* Performed different types of testing like GUI, Functional testing, Data Driven Testing, Regression Testing, mobile testing and Backend Testing.
* Involved in testing application on different mobile Platform such as iOS and Android devices.
* Involved in SOA testing validating XML request and responses.
* Involved in data conversions for accounting systems from Sage to Intacct
* Involved in Adobe LiveCycle Applications testing.
* Handle responsibilities of implementing **Automation Framework** with **Selenium WebDriver** with **Java**
* Extensively used Selenium IDE to record, playback and debug individual test cases, using Selenium WebDriver provided more flexibility in automating test cases.
* Involved in regression testing using Selenium Webdriver with Java.
* Involved in Child Support System and Welfare’s Eligibility automation.
* Data validation and backend testing using SQL queries in the SQL Developer.
* Wrote SQL queries to test the application for data integrity and verified the contents of the data table.
* Document, implement, monitor and enforce all the process and procedures for testing is established as per standards defined by the organization.
* Execute and maintain test scripts and create deliverables as per standard.
* Involved in regression testing and sanity testing.

**Environment:** JIRA, ERP, HP ALM/QC, CA Agile Central Rally, Visual Studio 2013, SharePoint, Oracle SQL Developer, Sage, Intacct, ClearQuest, XMLSpy, MS Visio and MS Project, Selenium Webdriver, Internet Explorer, Google Chrome and Mozilla Firefox (front-end browsers), Java, HTML, XML, MS Office 2013.

**Nielsen-San Diego-CA 01/2012-04/2013**

**Automation Lead**

The Nielsen Company is a leading global information and measurement company which provides retail market research, insights & data about what people watch & what people buy. Handled Onshore/Offshore model and involved in multiple projects and different applications.

**MarketPlace:** Nielsen MarketPlace is a single, comprehensive online resource for your marketing analysis needs. Designed specifically for marketing managers, field experts and casual users who need immediate answers to their marketing needs, Nielsen MarketPlace provides a simple, logical means for you to gain quick answers to your marketing questions.

This robust on-line offering focuses on more than just demographic reports and maps. Customer analysis, Business to Business marketing and advanced location analysis can be accomplished at any time.

**CPL (Claritas Product Line):** This market analysis application collects and enhances data collected from different sources for giving bull’s eye solution to customers. Nielsen Consumers CPL (Claritas Product Line) is based on Nielsen ongoing projects Spectra and Nielsen Segmentation and Local Market Solutions. Spectra is the world leader in enabling clients to identify their most strategic consumer targets for tactical marketing execution and retail channel development. Nielsen Segmentation and Local Market Solutions provide companies with marketing research demographic data, marketing software and market segmentation services. CPL is empowered with the features of both Spectra and Nielsen Segmentation and Local Market.

**Responsibilities:**

* Actively involved in all aspects of the pre-testing phase such as establishing hard freeze dates, deciding the test strategy, setting up the hardware and software for the test team etc.
* Analyzed business and system requirements. Prepared test scenarios, test plans and test cases.
* Used waterfall methodology to ensure the new features meet the customer requirements and acceptable quality assurance standards.
* Setup and configured QA environment. Performed manual and automation testing.
* Created automated test scripts using Quick test professional.
* Created templates for the automation testing and integrated HP ALM/QC with QTP for test script execution.
* As a team lead has been responsible for 3 teams from India coordinating in offshore/onshore model.
* As a team lead has worked with a team of 11 for this project.
* Created automated test scripts for both smoke and regression suites using QTP.
* Reviewed Functional Requirement Specifications and Software Design Documents for the application.
* Created Test Plans and Test Procedures for the various functional Modules in the application.
* Test plan document was prepared based on IEEE 829 standards.
* Conducted Smoke, Functional, Regression and Integration testing of the applications.
* Tested the GUI(Front-end) of the application comparing to the standards.
* Involved in module testing and integration testing.
* Reported the bugs to Developers through Modification Requests (MR) using Quality Center.
* Installing and Configuring Oracle Retail 13.x
* Investigated bugs and interacted with developers to resolve technical issues.
* Attended Daily/weekly defect report meetings and presented progress updates.
* Participated in the conferences, set up to coordinate both offline and onsite resources.

**Environment:** Quality Center 11.0, Quick Test Professional 11.0, Oracle Retail 13.x, Internet Explorer and Mozilla Firefox (front-end browsers), Java Script, HTML, VB Script, MS Office 2013.

**JP Morgan Chase-Newark-DE 04/2011-01/2012**

**QA lead**

JP Morgan chase is one of the leading global finance services firm in investment banking and financial services. Handled multiple projects for Home Lending a LOB which is a part of mortgage banking technology.

**The Home Affordable Modification Program (HAMP):** This program is designed to help financially struggling homeowners avoid foreclosure by modifying loans to a level that is affordable for borrowers now and sustainable over the long term. The program provides clear and consistent loan modification guidelines that the entire mortgage industry can use.

**Retail Shared Interface (RSI):** A stateless middleware application that enables web-based client (front-end) applications to easily interact with Chase’s various host (back-end) applications. RSS uses a synchronous request/reply interaction model that enables a Client to send a single request message to RSS and immediately receive a single response message. RSS is stateless, which means that one transaction does not know about any other previous or concurrent transaction. RSS utilizes Services to process requests and responses

**Responsibilities:**

* Participated in BSD & TSD review meetings.
* Prepared Test Plan, Test Cases and Test Procedures using Business requirements document and Functional requirements document of the system.
* Test plan document was prepared based on IEEE 829 standards
* Involved in performing Functionality testing, Validation testing, Negative and Positive testing.
* Involved in Product Life cycle Management and Retail Merchandise Systems
* Generated the SQL Queries to retrieve the data from databases for validation testing.
* Perform Manual and Back-end testing using SQL in Oracle relational database.
* Executed Data driven testing to test application with unique Test Data set.
* Performed smoke test after each and every code drop.
* Performed End-to-End testing after bug fixes and modifications.
* As a team lead has worked with a team of 7 for this project.
* Generated XML files for testing data transfer from vendors to the client.
* Conducted White Box testing for the ORACLE stored procedures, triggers and packages.
* Used Soap UI for request and response XML's for data validation.
* Tested various finance functions like in Loan processing and loan modification.
* Interfacing with developers to resolve the technical issues.
* Actively participated in the test case review sessions with Business.
* Involved in Loan processing of the loans sent by government every quarterly and modifying them according to HAMP guidelines.
* Created End to End test scenarios and presented to the business owners for sign off on the entry criteria.
* Involved in end-to-end testing of the Web applications and its interactions with ERP Systems using SOA, Middleware systems
* Worked extensively with SQL, PL/SQL and TOAD to test the data from databases for validation testing.
* Created Traceability Matrix between Requirements and test cases.
* Involved in preparing Automation framework and developed Automation Test Suite necessary for regression testing for the new builds using QTP.
* Tracked the defects using HP ALM/QC and generated Defect Summary Reports.
* Validated resolved defects as part of regression testing.
* Cross coordinated with Developers and Business owners to get the issues resolved.

**Environment:** Windows XP, Visual Studio, J2EE, Java, JSP, Apache, Soap UI, SQL Server, HTML, XML, Quality center10.0, Quick Test Professional10.0, DB artisan 8.7.3, MS Office 2007, Passport 6.5.1

.

**JP Morgan Chase-Newark-DE 06/2010-03/2011**

**Sr QA Analyst**

JP Morgan chase is one of the leading global finance services firm in investment banking, financial services for consumers, small business and commercial banking, financial transaction processing, asset management, and private equity. The chase credit card services offers different consumer and business credit cards through different channels like Internet, Retail, Server to server and call center through different applications. Working as a QA Lead and responsible for different application models based on web-based and Client-Server application device oriented projects with partners like Amazon, Sears, and Best buy.

E-application capture: The main purpose of this project is to host the instant credit Client-Server oriented application. This is a Server to server device models allows customers to submit applications and get approved with instant credit.

**Responsibilities:**

* Involved in pre-testing that included review of the functional requirement document for developing test plans and test cases.
* Analyzed web applications, documented detail test plans, test cases and expected results based on the business functional requirements.
* Conducted walkthroughs with the team reviewing the test plans and test cases for team input.
* Used waterfall methodology to ensure the new features meet the customer requirements and acceptable quality assurance standards.
* Set schedule estimates, timelines, milestones for the task identified.
* Formulated UAT Test Plan and UAT Test Cases in Quality Center as per the project milestones.
* Experience in Inventory Management and Finance modules
* Tested E-comm project Amazon pay with points which is a partnered project between Amazon and Chase.
* Tested website features, client server applications(E-comm), running applications, planning and managing test activities, defining features of the applications, defining test approaches, and testing risks.
* Worked on POS self-checkout / POS QA Testing was involved in setting of QA Test environment with simulated POS test environment.
* Worked on payments for FEDWIRE, CHIPS and ACH
* Tested different finance functions of the POS system like payments and returns. Moreover, make sure that the system met the requirements and expectations.
* Based on project complexity level provided estimates for QA effort after project brief review.
* Involved in Client server devices testing.
* Involved in web-based (e-Commerce) project call Amazon pay with points.
* Part of Requirement Review Meetings and provided feedback to Business Analyst to clarify ambiguous requirements for testing purpose.
* Involved in dealing with 3rd Party vendors and executing project
* Involved in validating TSYS-TS2 IBM Mainframe screens (AS400) for different commercial cards
* Validated Account in TSYS IBM Mainframe (Account Status, Card Activation. etc.)
* Monitor, review, process and validate all Credit Card Scenario with TSYS
* Conditioned accounts in TSYS IBM Mainframe System (AS400) as per the functional requirements such as change status, creating accounts, posting payments and transactions
* Expertise in manipulating APR's, Temporary APR, Promo, Transactions (Balance Transfer, Foreign, Wire, etc.), NSF (Non-Sufficient Fund) through different Channels, Groups, CC & CF in TSYS through different TSYS screen
* Skilled in data prepping of different channels like Lost/Fraud/Reissue/Renewal through TSYS
* Performed testing life cycles for End to End business scenarios from Credit card Portal (Web) to TSYS, BW/BI and Oracle DB using Middleware Technologies and Web Services
* Developing and writing Test Plans based on requirements.
* Distributes Test Plans to Copy writers, copy editors, Testers and Client Service Managers.
* Collects feedback from testers and analyzed Tests Results.
* Log issues in Mantis with appropriate Priority and Severity for development.
* Update Client Service Managers and higher management on testing effort.
* Automated GUI functionality testing using QTP.
* Worked with Object repositories, functions, data tables and descriptive programming in QTP.
* Created Data driven tests for multiple sets of data using QTP and for repetitive tasks.
* Performs Functional, Regression, System and Integration Testing.
* Inserted database checkpoints using SQL queries to validate the backend testing on the application on SQL Server database.
* Tests the applications on different versions of industry standard A-grade browsers Internet Explorer, Mozilla Firefox, Chrome and Safari.
* Working closely in the Review meetings with Business Analyst, Product Managers and Developers.
* Coordinating with the Development team and offshore team for defect analysis.
* Performs Regression Testing to ensure that no defects are introduced from changes made during and between test cycles.
* Managed and delivered multiple projects on timely manner.
* Monitored client’s Testing Results.
* Coordinated with the developers and Client Service Managers on Defect status on regular basis.

**Environment:** Windows XP, Visual Studio, J2EE, Java, JSP, Apache, TSYS-TS2, SQL Server, HTML, XML, Quality center, Quick Test Professional, MS Office.