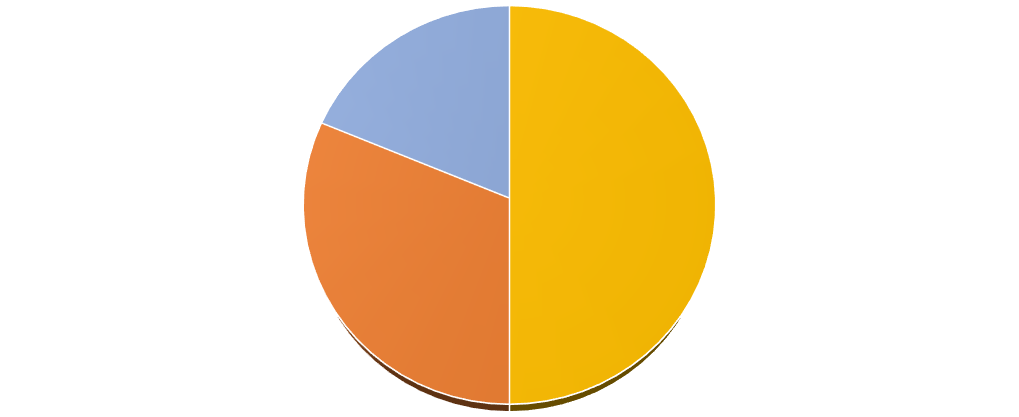
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**Sai D Janga**

**Director of Cloud Innovation and Engineering**

# Projects Managed and Delivered

* Greenfield Implementation  Technology Transformations
* Version Upgrades  Archiving
* Brownfield implementation  Datacenter Migrations
* Operational Management  Private & Public Cloud Migrations/Modernization & Operations

|  |  |  |
| --- | --- | --- |
| **Credentials** | | |
| * **Certifications & Trainings**   + Project Management Professional (PMP)®   + Azure Fundamental   + SAP OS/DB Migration   + SAP HANA Operation & Admin   + Getting started with SAP Model Company   + IBM TRIRIGA Application Developer   + Certified Scrum Master (CSM)   + Excellence award for exceptional nature of work in Ethical Leadership during MBA | * **Experience**   **2007-2010**  **2015-**  **current**  **2010 - 2015**  Management and IT Architect Tech Lead & SAP Architect  SAP BASIS admin & BASIS team lead | * **Ask me about** * Budgeting, Risk, Quality, Execution, & Operations * Monolithic, SOA, Microservices, Serverless Architecture * SAP S/4 HANA, Mainframes, Qlik, IBM TRIRIGA, Amazon Connect, Omnichannel, BlockChain * AWS Cloud, Azure Cloud Architecture designs and SAP RISE * Resiliency, Observability, SRE, FinOps * Process gap analysis, Improvements & Automation * Modernization, transformation, Archiving, Automation, AI/ML * Global Delivery model (GDM) |

* Years of experience in Information Technology: Projects focused on large, complex, and global enterprise transformations, archiving, upgrades, greenfield implementation and operations enabled by SAP, Oracle, and IBM products.
* Lead and direct large-scale, complex, cross-functional projects by reviewing project requirements and translate requirements into technical solutions
* Lead large projects to develop high-level design by partnering with the Product Management, Operations, Project Management, Business, and User Experience teams
* Extensive leadership and project/integration management experience dealing with SAP/ERP projects.
* Comprehensive release management experience dealing with payroll transformation and real-estate transformation projects.
* Pervasive operations/support management experience for complex and global landscapes
* Expanded landscape design and landscape management experience for SAP transformation, SAP archiving projects
* Qualified in solutioning, pre-sales (RFP, RFI, RFQ). Key player in winning proposals greater than $5M
* Skilled in executing and managing the projects in Waterfall, Agile and Hybrid method.
* Managed teams with different capacities (highest of 30 team strength) and different locations (global).
* Proficiency with SAP products, SAP architecture, SAP HANA and change management
* Instrumental in process gap analysis and implement process improvements
* Competent in conflict resolution, facilitation of requirements for business cutover & sunset process
* Capable of handling multi-vendor projects and driving the teams towards the common goal
* Efficient in business continuity, disaster recovery and fallback/contingency planning
* Initiator of training programs, utility development and ensure the team is updated.
* Skilled and firsthand expertise in Migrations, Upgrades, Conversions, Installations, Operations, Archiving
* Skilled in product identification and evaluation of archiving solutions

**Professional Experience**

**2022- Current PwC**

**PricewaterhouseCoopers Director of Cloud Innovation Engineering**

* + Manage technical teams and ensure the client deliverables are met on time
  + Involve in application architecture and landing zone designs
  + Strategize the application reliability and resiliency solutions
  + Strategize, design and deliver tools that support in maturing the Cloud operations
  + Strategize and transform applications reducing tech debt and bring modernization
  + Continuous focus on sales to improve pipeline and teams’ utilization
  + Continuous client engagement activities and develop client relations
  + Write white papers focusing on technical solutions

## 2015 - 2022 Deloitte Consulting LLP (Project Delivery Manager and IT Architect)

**HPE Private Cloud Migration:** Migrate HPE applications (1200+) to Private Cloud

**Technology:** 429 application spread across various technologies

**Role:** Migration Manager and IT Architect

* + - Move Group Planning and Scheduling.
    - Deliver applications on the Private cloud on the MTP dates;
    - Analyze and identify opportunities to redesign the architecture of the application, to Upgrade version, to Replatform
    - Review the FMO Architecture of the application.
    - Present the FMO architecture, logical diagram and get infrastructure approvals from the client
    - Review DR strategies and Test plan
    - Manage architects, migration team, and testing team towards the delivery of the applications through different phases: install, migrate, and testing
    - Work with client wave managers and client release managers to plan MTP.
    - Report and communicate the health of Move group to stakeholders
    - Forecast the next move group and educate the peer move group managers on the learnings
    - Resolve project bottlenecks, delivery, and employee issues

**Walmart SAP Payroll Transformation:** Transform payroll from Infor legacy system to SAP S/4 HANA 1809 **Technology:** SAP S/4 HANA 1809, Workday, ServiceNow, JIRA, HRDW, INFOR/ Mainframes, SAP PI **Role:** Integration Manager, Release Manager, Landscape Manager

* + - Design and strategize landscape management for different phases of the project
    - Define Data load and system copy methodologies for each phase
    - Facilitate and drive the technical discussions with business, data, functional teams to ensure all the data elements are included into migration
    - Collaborate and coordinate across projects (program level) for payroll release planning
    - Manage Cutover Team and get the systems delivered for each cycle
    - Regular connect with leadership to report and discuss on the health of the project
    - Define production cutover window and strategize the go-live options with minimal impact to on- going operations
    - Define fall back plan and business continuity plan
    - Manage system landscape and define change control process for the landscape
    - Plan and manage teams for the delivery of systems to support test cycles
    - Provide guidance and direction on the BASIS solutions to BASIS team
    - Educate and guide the team on SAP CHARM, Change management process
    - Work with payroll business team to prepare business cutover steps involving with data hard freeze/ soft freeze options
    - Work with external service providers & other partners for client to define cutover strategy and formulate cutover plan for interfaces with external systems.
    - Provide guidance and direction on the consolidation of cutover activities from each team

**IT Real-estate Transformation:** Transform Real-estate solutions (lease, construction module) from legacy system to IBM TRIRIGA and connect with SAP Finance

**Technology:** SAP Finance, PI, IBM TRIRIGA, DB2, SAP portal, IBM WebSphere

**Role:** Integration Manager, Release Manager, Landscape Manager

* + - Responsible for entire Landscape (30+ systems) and identify/allocate systems for project requirements
    - Manage the integrations team to deliver 25+ interfaces across modules and markets
    - Manage admin and DB teams to prepare systems with production copies for different phases of the project requirements
    - Prepare release plan and drive software roll outs for construction management, property management and Facilities management across different markets
    - Coordinate with multi-vendors; Developers, Functionals, Data and Testing teams and ensure the roll outs are successful as planned
    - Manage the technical escalations and identify a mitigation plan.
    - Responsible to talk to BAs and ensure portfolio data loads are completed before start of any integration scenarios and get the signoffs from business on the Data integrity.
    - Responsible to size the systems for optimal performance of the systems
    - Responsible to coordinate with upstream and downstream ERP teams and prepare them to fulfill project requirement

**Role:** TRIRIGA & SAP admin tech lead

* + - Manage onsite and offshore team size 10
    - Engage in architecture meetings and define the landscape
    - Install and upgrade systems
    - Coordinate with Developers and deploy packaged solutions
    - Prepare systems with production copies and complete post refresh activities
    - Drive and fix all Critical solutions
    - Setup Pfed SSO
    - Handle day to day system operations
    - Performance optimization
    - Mentor the new team members and train them on technology

**SAP Operations/Support:** Manage and support SAP global landscape

**Technology:** SAP S/4 HANA, SAP ERP/Finance, HANA DBs, SAP SRM/MDM, SAP MDM, SAP manufacturing

, SAP retail, SAP foundation, SLC, CHARM, MDGS,SAP Pharma, SAP HR, SAP BW, SAP oil, Bobj, SAP DS, SAP portals, SAP warehouse management, SAP CAR( customer active repository), PI/PO, SLT, IBM TRIRIGA, HPOM, SAP Fuel, SAP Data Services, SAP SLT, SAP PI, Windows print services, Hybris E-commerce, Solman, SAP GRC, Sourcing, Gateway, Single sign on services

**Role:** SAP BASIS Manager/ Operations lead

* + - Led the team of size 25+ to provide 24/7 operation support to 65+ systems
    - Drive all P1/P2 Critical incidents, play the role of technical SME and support the team in solving the issues
    - Identified gaps and established new process to improve the accountability and efficiency
    - Responsible for obsolete/end of support solutions and drive POCs for new solution
    - Responsible for updating Client-leadership on the operations, SLA, Process and systems availability
    - Responsible for engaging the team on new initiatives besides the day to support operations work
    - Analyze daily batch failure and work with BW team to stablize batch jobs and on-time deliver of batch reports
    - Monitor SAP HANA systems and analyze hana health reports
    - Analyze the SAP security notes and prioritize the implementation of notes in the landscape
    - Support monthly security patching activities and drive system outage activities
    - Provide LOE and budget new projects
    - Provide reports to client on the ongoing operations and determine the activities involved with cost savings
    - Ensure the support SLAs are not breached and analyze the SLAs

## 2014 - 2015 NTT DATA (Principal Consultant)

**T-Mobile Implementation and support:** Install, upgrade & support SAP, HANA

**Technology:** SCM APO,SAP BW, SLT, BODS, Lumira, HANA , SAP OER on Oracle/AIX

**Role:** SAP BASIS/HANA Tech Lead, SME

* + - Administrate and Execute the projects relevance with SAP HANA. As part of these responsibilities the following activities were performed
    - Coordinate with Vendor (IBM/DSS) for HANA quotes and procurement
    - Administrate and execute the projects relevance with SAP HANA
    - Install and Configure the systems
    - Configure replication methodologies and replicate data across systems
    - Configure NetBackup agents and backup scripts to HANA
    - Optimize HANA performance
    - Install and configure LUMIRA
    - Install SCM with integrated Live cache on HANA
    - User Maintenance and Migrate HANA objects across the systems
    - Optimize SLT replication performance
    - Support pack upgrades and kernel upgrades
    - Install HANA Plug-ins across HANA systems

## 2010 - 2014 Infosys Ltd (Sr Consultant)

**PwC** End to end service partner for SAP landscape performed various projects and continuous support to SAP Landscape. Below is the brief overview of responsibilities performed

**Technology:** SAP ECC 6.0 EHP4, SAP BW, SAP CRM, SAP SCM, Enterprise Portal, MDM, PI, BWA, ILM NLS, Trex, Sabrix, Markview, Windows, Unix, MS SQL , Oracle DB

**Role:** BASIS Lead, SME

* + - Lead Offshore team and ensure the smooth execution of projects and support
    - Provide LOE and budget new projects
    - Provide reports to client on the ongoing activities and new activities involved with cost savings
    - Provide end to end SAP implementations and Landscape support internal SAP systems
    - Configure virtual IPs, Install Databases and configure the Database into windows cluster high availability
    - Perform the host conversion, Migrate the MDM repositories on to new servers
    - Implement Archiving solution in the landscape
    - Analyze the databases, Identify the Archiving object, Coordinate with functional and business team explaining the residence & retention period
    - Identify the approach framework, Finalize the SAP ADK solution for ERP and Informatica NLS solution for BW
    - Size file storage paths , configure archive paths, size NLS servers, Install NLS and Connect NLS to BW, Perform NLS refresh
    - Build DR for NLS servers, Trigger Archiving jobs, job performance analysis, impact analysis on batch
    - Perform Support pack upgrade for the SAP systems in landscape
    - Upgrade Efforts estimation, target version decisions, ECC6.0 EHP4, combined Unicode upgrade and SQL upgrade
    - Analysis for non-sap product Markview upgrade and efforts estimation
    - Upgrade Markview Solution
    - Switch JDK to SAP JVM 4
    - Installation of ITS 6.0 systems on new servers, Configuration of ITS to SAP system
    - Installation of PI 7.1 EHP1 system on windows
    - See burger installation and configuration
    - Install a new NW 730 dual stack system, integrate with CA Siteminder for SSO
    - Resource Management, Transport management, analyze system health and recommendations, SSO issues, BW reporting issues, system availability, space management
    - BW batch abend analysis and RCA, System refreshes, Kernel upgrades, Note implementations, Spool, Scot, ICM, ITS, portal issues, Load test and performance analysis for ongoing projects

## 2007 – 2010 Tata Consultancy Services (ASE)

**SAP Labs** End to end support consultant for the development systems of SAP Labs

**Technology:** SAP ECC, BW, BI, BOBJ, CRM, SCM, SRM, PI, Trex, NWBC, NWDI, BWA, Max

DB, NetWeaver Gateway, SQL, Oracle, DB2

**Role:** Consultant, Shift Lead

* + - R3, Java and add in administration on Windows, Unix and Linux boxes
    - ICM, web dispatcher, gateway restarts
    - System Refreshing, Resolving Portal issues
    - Kernel upgrades and applying Support packs
    - Resolving issues with NetWeaver Business Client (NWBC), UME Configuration, and Profile Maintenance at R3 level and OS level as well.
    - User maintenance – user creations, role maintenance, CUA configuration
    - SCOT Configuration, trouble shooting, Scheduling, canceling (with RCA) Background Jobs,
    - Spool Administration – Printer Configuration, deletion of inconsistencies handling spool overflow issues.
    - Server Reboot (Windows, UNIX, LINUX), Performance Tuning of R3 systems.
    - Trex, IGS Configuration and troubleshooting, Portal Management, Handling ITS/ADS issues (standalone and integrated).
    - SAPOSCOL issues, Transport of Change Requests, HTTPS Configuration for R3, standalone Java
    - License Installation, Language installations – NLS settings, language pack and support pack imports , supplement language settings
    - SSO Installation and configuration and troubleshooting for R3 and Java
    - Detailed analysis of dumps (ST22) and handling them efficiently
    - Client copy- Client creation, Copy and Deletion
    - RFC Creations and troubleshooting, Batch job related issues

## 2023

**Education**

## Massachusetts Institute of Technology Chief Digital Officer

**2021 Western Governors University, Salt Lake City, Utah Education** MBA in Information Technology.

**2003 - 2007 Kakatiya Institute of Technology & Sciences, Warangal, Telangana India Education** B. Tech: Electronics and Communication Engineering